



## Heartland Mattress RV Mattress Warranty Policy

The Quality and Craftmanship that is built into every *Heartland* product allows *Heartland* to offer a limited 12-month warranty against defects in workmanship of materials. This warranty extends only to the original purchaser.

Proof of purchase with date and serial # (on law label) is required to obtain services under warranty.

If services resulting from any such defects is required during the non-pro-rated year after purchase, your *Heartland* mattress will be repaired, or – at the manufacture’s option- replaced without charge for labor and materials, *exclusive of transportation cost*. If identical materials are not available at the time of service, manufacturer may substitute materials of comparable quality.

The Limited Warranty shall NOT apply under the following circumstances:

1. Bedding is found unsanitary.
2. When product failure is due to causes other than defective workmanship or materials.
3. To any damage to the outer fabric of the cover, including wear and tear.

CONSUMER ADVISORY: All mattresses will show body impressions as the upholstery settles. This is not a structural defect covered by this warranty. The upholstery is intended to provide cushioning and body comfort. The body impression is unavoidable and is not an indication of any structural failure of your new mattress.

ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY.

The remedies proved herein are the exclusive remedies provided under any warranty for this product, express of implied. Manufacturer shall not be liable for incidental or consequential damage arising out of the use of this product, and in no event shall its liability exceed the purchase price of the product.

To obtain performance under this limited warranty: (1) Contact the retailer from whom you purchased the product: (2) If your retailer is unavailable, contact manufacturer at:

**Heartland Mattress LLC**

**1770 N 500 W**

**Shipshewana, IN 46565**

**260-768-7875**